NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

Tech Service Solutions LLC

SEWP VI: Category A
Contract# 80TECH26D1155
PoP: 11/1/2026 - 10/31/2036
Phone: 480-805-8857
Fax: 212-350-9725

Office Address:
1345 E Chandler Blvd Bldg 2 Ste 107-4 Phoenix AZ 85048-6279

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

Program Manager
Mohammad Shazir Khan
480-805-8857
shazir@tecservicesolutions.com

Deputy Program Manager
Zayn Williams
480-805-9023
zayn@tecservicesolutions.com

SEWP Helpline
help@sewp.nasa.gov
(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

SEWP VI ORDERING GUIDE

SEWP OVERVIEW

NASA SEWP (Solutions for Enterprise-Wide Procurement) is a Government-Wide Acquisition Contract (GWAC) providing the latest Information Technology, Communications, and Audio-Visual (ITC/AV) products and services to Federal agencies and approved contractors. Since 1993, SEWP has continuously expanded to meet evolving technology needs. The program is self-funded through a 0.34% usage fee and provides streamlined technology acquisition support across the Federal Government.

FAIR OPPORTUNTIY

FAR 16.505(b)(1) requires Contracting Officers to provide each eligible contractor a fair opportunity to be considered for orders exceeding $10,000 under multiple-award contracts. The SEWP Quote Request Tool (QRT) supports this requirement by soliciting quotes from applicable Contract Holders and helping Contracting Officers document the rationale for order placement and pricing.

About Tech Service Solutions LLC

Tech Service Solutions LLC, founded in 2008, is an IT solutions provider with extensive experience supporting federal, state, local government, and commercial customers. As a NASA SEWP VI Category A Contract Holder and Value-Added Reseller (VAR), the company provides IT, ICT, hardware, software, and Audio-Visual (AV) solutions focused on reliable, innovative, and value-driven outcomes.

WHAT'S IN SCOPE FOR SEWP VI?

NASA SEWP VI provides a broad range of Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services to support Federal Government requirements. The contract is designed to accommodate evolving commercial technologies and allows new technology and IT services to be added as customer needs change.

SEWP VI is divided into three scope categories:

Category A – ITC/AV Solutions
Category B – Enterprise-Wide ITC/AV Service Solutions
Category C – Mission-Based ITC/AV Service Solutions

ORDERING PROCESS

The internal ordering process varies by Agency, with Purchase Request (PR) and Delivery Order (DO) procedures and forms defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). Typically, the end user identifies the requirement and submits a PR with required funding information to the Agency procurement office, which issues the DO using any valid Federal Agency DO form and delivery order number. The SEWP PMO does not issue DOs; it reviews, processes, tracks, and forwards issued DOs to the applicable Contract Holder(s).

Agency Contracting Officers (COs/KOs) are responsible for following Agency-specific policies for orders placed through existing contract vehicles and GWACs. SEWP does not require use of intermediary procurement offices unless required by the Agency's internal policies. Any modifications to an issued order must also be routed through the SEWP PMO.

Program support information

For quotes, installation, warranty, or technical support, customers should contact the SEWP Sales Manager.

Obtaining a Quote

To obtain a quote for hardware, software, or services contact the SEWP Sales Team and provide the Agency Name, Contact Information, Product or Service Requirements, Quantities, Delivery Location, Required Delivery Date, and Any Special Instructions.

Installation, Warranty, and Technical Support

Installation services, Basic Warranty, Extended Warranty, Technical Support, Software Support, and post-delivery assistance may be purchased or provided as applicable to the products and services ordered. Applicable services, coverage, pricing, and terms will be identified in the quotation and delivery order. For assistance with these services, contact the designated support staff listed below.

Title	SEWP Sales Manager	Phone	480-805-9083
Name	Gohar Rayan	Email	rayan@tecservicesolutions.com

Problematic Order Support

For a problematic order, contact the Program Manager and provide the applicable delivery order number and details of the issue.

Title	Program Manager	Title	Deputy Program Manager
Name	Mohammad Shazir Khan	Name	Zayn Williams
Phone	480-805-8857	Phone	480-805-9023
Email	shazir@tecservicesolutions.com	Email	zayn@tecservicesolutions.com